

Terms and Conditions

Any campers not adhering to any of the below terms and conditions may be required to leave the site.

Changing Rooms/Showers are Off Limits during Junior Rowing Sessions

Please adhere to these rules, The showers & changing rooms will be out of bounds during junior rowing sessions. These sessions are normally on the weekend from midday to 5pm and weekday sessions – Monday 5pm- 8pm & Wednesday 5pm- 8pm & Friday 5pm- 7pm (This to comply with the Club's & British Rowing's safeguarding children policies).

Cancellation Policy

We are happy to refund 75% of your payment if given more than 30 days' notice by email and 50% of your payment if you cancel your stay with us at least 15 days in advance. Any less notice than this and unfortunately we are not able to offer refunds.

Safety

Ross Rowing Club Camping is used by all persons at their own risk. Camping at the club only entitles you to access the camping and the access drive from the public road to the campsite itself. We are a busy rowing club and parents should ensure children are properly supervised at ALL times and not allowed to stray from the camping field.

Whilst we make every effort to ensure a safe campsite we cannot accept responsibility for your possessions or personal injuries sustained whilst on the property.

Camping Area

Your allocated area for camping is marked on the aerial shot of the club below.



Access to the Club House

There is a key safe on the wall next to the Boathouse doors. The code will be sent after booking. Please be sure to put the key back if you do have to use it (there may be other people about needing to use it!). If you need to unlock, or more importantly lock (site security) either of the gates, one to town side and one to the camping field, the key is in a further key safe on the post of one of the gates. The code will be sent after booking. Same thing applies re putting it back.

Please remove dirty footwear on entry to the clubhouse.

Onsite Rules

We are a small, friendly, club campsite so if you're looking to have a party, to make excessive noise or disturb your camping neighbours then we are not the place for you. There is strictly no plugged in or loud music at any time.

We may accept bookings for stag or hen parties. Please let us know when you book.

Under 15s that are not accompanied by an adult are required to pay the full adult fee.

The campsite is located on a busy rowing club so please do not allow children (or adults) to stray outside the camping area boundaries.

There is a strict 5mph speed limit within the farm and camping field.

SITES OPENING AND CLOSING TIMES – Please do not arrive at site before 12:00hrs, unless prior arrangement has been made with the club.

SITE FEES – Fees should be paid in advance of your stay and upon booking. Otherwise, fees should be paid in advance of pitching. Please clearly display your receipt (tag)[if provided], tied near to your tent/van door.

SPEED LIMITS – Whilst on site respect a 5 MPH speed limit. This is to protect the field, people, and pets. No Learners or underage drivers are permitted to operate vehicles whilst on site.

REFUSE – There are skips & recycling bins adjacent to the Rowing Club boathouse. Please use these for bagged refuse and bottles etc.

PETS – Pets are welcome, provided

- All Pets (Cats and Dogs) must be on leads at all times on site.
- Any mess must be cleared up immediately and disposed of properly Dog Waste bins can be found between us and the Hope and Anchor along the Riverside.
- Dogs should not be near the drinking water points.
- Pets are not allowed in the club house.

ALL QUIET – Please respect our **No Noise** 22:00hrs to 07:00hrs rule. Bear in mind that many families, DofE and School groups use our facilities regularly. We request, out of respect for other campers, that there should be no noise before 7am and not after 10pm. The key rule is *please do not disturb your neighbours*.

WATER AND CHEMICAL TOILET WASTE – Drinking water can be obtained from the outside tap on the upstream corner of the clubhouse. However if you cannot find it, please ask at the club. Under no circumstances must you take any part of your toilet to the drinking water taps or club house!

AQUA ROLLS – In the interests of safety please when filling your aqua roll do not tow it behind your vehicle to or from the water filling point.

FIRE REGULATIONS – Ideally, all units should have a filled fire bucket (or similar) outside their unit. Units will be well spaced and sited so that they do not restrict access to, or exit from any unit or the area in case of emergencies.

IMPORTANT INFORMATION REGARDING GAS CYLINDERS – In line with legislation on the use of external gas cylinders –

No cylinders with a capacity greater than 15kg will be allowed.

THE '6 METRE RULE' – The 6 Metre rule applies. This is the minimum distance between each habitation (tent/caravan/similar) to prevent the spread of fire.

Look **here** for river levels for Ross.

We really hope that you enjoy your stay and we'd welcome any constructive feedback!